

Saluda County

WATER AND SEWER AUTHORITY

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POOL WATER ADJUSTMENT POLICY ON SCWSA CUSTOMER'S SEWER CONSUMPTION

ADOPTED BY SCWSA BOARD ON 8/23/2021
(EFFECTIVE DATE OF 9/1/2021)

Saluda County Water and Sewer Authority (SCWSA) Customers' sewer consumption is based on their water consumption. SCWSA's Board understands that some SCWSA Customers may wish to fill up their pools using their water service from SCWSA but not want that water consumption assessed on their sewer consumption. Customers having both water and sewer service with SCWSA who also own a pool may seek an adjustment to their Sewer consumption by following these rules:

1. A request must be made by an SCWSA water and sewer customer.
2. The customer is eligible for only one request per calendar year.
3. The SCWSA customer must make the request to SCWSA administrative staff. A work order shall be prepared to read the requesting customer's meter on a specified day by SCWSA's administrative staff.
4. SCWSA administrative staff will create a work order for a SCWSA operator to read the requesting customer's meter.
5. Once read, SCWSA's administrative staff will let the customer know that the reading has been taken. The SCWSA Customer will have 48 hours to fill their pool.
6. After the 48 hours, a SCWSA operator will record the water meter reading again. Both readings will be provided to SCWSA's administrative staff.
7. The difference in the recorded meter readings will be deducted off the customer's sewer bill for that month.